

Telephony support

Telephony options - Star features *

<< **Voicemail box *98**

Fibre Argenteuil offers a voicemail box service. It lets you receive voice messages when you're away or already on the line.

Unlike an answering machine, voicemail box takes your messages even when you're on the line.

To consult your voice messages when you're at home, dial ***98**.

To consult your voice messages when you're away, dial your number, and when you hear your voicemail, dial ***98**.

At any time while listening to a message, you can press * to return to the previous menu.

<< **Call forwarding *72**

Call forwarding allows you to forward your calls to a specific telephone number. This can be useful when you're on the move. To activate call forwarding:

From your landline:

1. Dial ***72**
2. Dial the phone number to which you wish calls to be forwarded.
3. Hang up, your call forwarding is activated.

To deactivate call forwarding:

1. Dial ***73**
2. Hang up, your call forwarding is deactivated.

<< **Calling - confidential number *67**

Occasionally, you may wish to make calls with a confidential number, the ***67** function allows you to make calls without your phone number being displayed.

To make a confidential call:

From your landline

1. Lift the handset and dial ***67**
2. Then dial the phone number you wish to reach.
3. Your call will be made without displaying your phone number.

